

EXCLUSIVE & LIMITED 25-YEAR WARRANTY

Trus Joist® StrandGuard® TimberStrand® LSL

Guidelines for Use

Weyerhaeuser Trus Joist® StrandGuard® TimberStrand® LSL (LSL) is intended for use in dry service, interior, protected applications. Resistance to attack by termites and fungal decay can be decreased or lost if the product is subjected to in-service continuous wetting or water damage.

For maximum protection, care must be taken to keep product dry during storage, handling, and installation processes. For detailed storage and handling requirements, refer to the Product Transportation, Handling and Storage Technical Resource Sheet (Reorder #1507), published by Weyerhaeuser. Personal protective equipment, such as protective eyewear, gloves, and masks, should be used when cutting all wood products, including LSL.

LSL is sold and distributed through dealers for installation by professional contractors. Installation must be made in strict accordance with StrandGuard® TimberStrand® LSL Treated Sill Plates, Columns, and Studs Specifier's Guide (Reorder #TJ-8100), published by Weyerhaeuser.

What is Covered?

When used for the intended design applications and in compliance with Weyerhaeuser's storage and handling instructions, Weyerhaeuser warrants that at the time of delivery to the end user, LSL will contain zinc borate, in the amount prescribed by the American Wood Protection Association (AWPA) Standard AWPA Standard T1, and that for a period of 25 years thereafter (the warranty period), LSL will perform without failure of structural integrity due to damage caused by termites and fungal decay.

What Weyerhaeuser Will Do

If during the warranty period Weyerhaeuser determines that the product does not comply with this warranty, Weyerhaeuser will offer labor and materials necessary to replace the affected product, or the cash equivalent, neither to exceed 3 times the end customer's original purchase price of the LSL products. No claims will be accepted after the warranty period expires.

What You Must Do

All claims must be submitted to the installer or builder, who must be afforded a reasonable opportunity to take corrective actions or to notify responsible parties.

You must notify Weyerhaeuser in writing of any claim under this warranty within 30 days of the discovery of covered condition at the following address:

Weyerhaeuser Product Assurance Group
220 Occidental Avenue South
Seattle, WA 98104
Email: techsupport@weyerhaeuser.com

Upon request, you must provide Weyerhaeuser with reasonable proof of product identification in the form of a sample, a photograph of the identifying stamp, or dated receipt. A Weyerhaeuser representative must be given the opportunity to observe or inspect the affected product prior to any alteration, change or repair.

Dispute Resolution

Any dispute concerning the applicability of the warranty shall be submitted to binding arbitration by a mutually agreed-upon arbitrator. If there is no mutual agreement, the dispute shall be submitted to the American Arbitration Association using its Commercial Arbitration Rules¹. The jurisdiction of the arbitrator over the dispute shall be exclusive and the decision of the arbitrator shall be binding on the parties.

Incidental or Consequential Damages

Weyerhaeuser's sole responsibility is as set forth in this warranty and Weyerhaeuser will not be responsible for incidental, indirect or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

State Law Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.



1. For Canadian claims, the ADR Institute of Canada National Arbitration Rules.

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Exclusions from Warranty Coverage

This warranty does not cover damage resulting from the builder's or owner's failure to comply with:

- Local termite or insect control standards, or practices recommended or required in addition to preservative treatment of wood framing.
- StrandGuard® TimberStrand® LSL Treated Sill Plates, Columns, and Studs Specifier's Guide (Reorder #TJ-8100).

In addition, this warranty does not cover damage caused by the following:

- Misuse (use for a purpose not intended by the product's design or outside Weyerhaeuser's recommended applications for the product) or abuse, improper installation, or improper maintenance.
- Alterations to the structure after the original installation of the products.
- "Acts of God" such as lightning, wind storm, hurricane, tornado, hail, earthquake, flood, or other similar force majeure or natural phenomenon.
- Catastrophic structural failures or damage caused by failures of design, construction, or maintenance of the structure in which the product is installed.
- Damage occurring during transportation, storage, or handling prior to installation.
- Lack of compliance with all applicable building codes.
- Prolonged contact with accumulated water due to wall, roof, or any other water infiltration leaks; ineffective vapor barriers; or failure to maintain adequate weather protection of the building envelope.
- Exposure to continuously flowing water or water volume sufficient to leach the zinc borate treatment from the product.
- Edge or face checks, imperfections, and edge swell not resulting in delamination.
- Termite "grazing" that does not affect the structural integrity of the product. The use of treated wood products adjacent to untreated wood products can increase the risk of damage.
- Mold growth.

Exclusion of Other Warranties

There are no warranties that extend beyond the description provided on the face hereof. All other express or implied warranties are excluded. This warranty excludes all implied warranties, including any implied warranties of merchantability or of fitness for a particular purpose.

Any other representations about product performance or quality that are inconsistent with this warranty are opinions and do not constitute either express or implied warranties and will not be honored by Weyerhaeuser.

LSL products are treated with hydrated zinc borate, an EPA/PMRA-registered pesticide that provides protection against structural damage caused by termites and fungal decay. Hydrated zinc borate-treated LSL is intended to supplement—not to replace—other kinds of protective measures against termites that may be recommended, customary, or required by code in the location installed. These include, but are not limited to, soil treatment and the use of properly treated wood for other building components.

LSL is intended for use in above-ground, protected applications such as sill plates, columns, beams, headers, rim board and studs (AWPA Use Category 2).

