



Resetting Your Password in the Customer Connect Portal

1. Navigate to the Customer Connect Portal: <https://customerconnect.wy.com/>
2. Enter the email address which you use to login and click "**Continue.**"

customer CONNECT
Weyerhaeuser

Weyerhaeuser

Login

Email
Email

Continue

2

3. On the next screen, **click** "Forgot Password?"

customer CONNECT
Weyerhaeuser

Weyerhaeuser

Login

Email
abc.xyz@corporate.com

Change

Password

Login

Forgot password?

3

4. On the next screen, enter your **corporate email address** and **click Send.**

customer CONNECT
Weyerhaeuser

Forgot My Password

Enter your credentials below and click Send. An email will be sent containing a link to a page where you can reset your password. Note that the email might take a few minutes to reach your inbox.

Email * |

*Required

Send

5. The next screen will notify you that an email with a link to reset your password would be sent to the email address provided if an account associated with the email exists.

Forgot My Password

 If an account exists, an email with a link to reset your password has been sent.

Click the link in the email. You will be forwarded to a page where you can reset your password. The link in the email will expire in 2 hours.